



**Dilip Oommen**  
**CEO, AM/NS India**

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It is said a crisis is always the test of an organisation: COVID-19 is such an instance and I am proud how AM/NS India has responded: standing by our people, our communities, and our country.

Our guiding star in the response to the pandemic is protecting the health of all employees, associates and their families by strong governance of the extensive and effective measures undertaken to prevent the spread of the virus. Our target remains to have workplace that is Covid-19 free.

For our people, we have had to rethink the way we work, shifting from plant to home. The Indian government has designated steel an 'essential industry' so there are protocols that must be maintained, and we have responded accordingly. Technology has been a game-changer and I am grateful to my colleagues who have adapted so seamlessly to working from home. At the same time, we will be paying casual labour fortnightly, not monthly, mindful that in this difficult time, staff need to have money in their hands to care for their families. The rule of thumb has been to act quickly, efficiently and humanely in managing issues around people.

Beyond our own people, are the people of our communities. Our employees' collective effort had within a month impacted the lives of more than five lakh people by implementing several community initiatives.

At a national level, Mr Lakshmi Mittal, Chairman and CEO of ArcelorMittal, which with Nippon Steel jointly owns AM/NS India, announced a donation of Rs 100 crores to the PM-CARES Fund. This, combined with our broader efforts, is a significant package to protect those most hurt by COVID-19.

We, at AM/NS India, are proud of our people and thank them all for their commitment and compassion. Together, with the cooperation of government, business and citizens, we shall overcome, and we shall win.